



The tenants' initiative Nahariyastrasse (MiNa) was recently founded. **We are tenants who work together in a self-organized manner for better living conditions.** Together we want to do something about the conditions of our apartments, the rising costs, and no longer accept the Adler Group's inaction. Other tenant initiatives in Berlin have already achieved success, including against the Adler Group.

Specifically, we are currently working on 2 things:

1. We want to create a comprehensive list of all defects
2. We are preparing for the upcoming bills for operating and heating costs

For us to be successful, we need as many people as possible to get involved in MiNa, but also as much information as possible. By filling out the questionnaire, you will help MiNa get a better **picture of the overall situation**, beyond individual stories and your own experiences. To present things in total often gives a stronger impression than many individual reports.

You can find information on meetings as well as opportunities to exchange and get involved in the **MiNa WhatsApp Community**. The more we are, the stronger we get!



If you don't have WhatsApp or you don't want to be in the group, but would like to be invited to meetings and activities, you can let your contact person in the house know (the person who gave you the questionnaire).

## Explanations for completing the questionnaire

By completing the questionnaire you are not taking part in any campaign. We will not pass on your information and will use the data on defects and bills in a depersonalised form only. We will ask for your name so that we can contact you again in case we have further questions or organise a signature campaign. Info on which house and floor would be important for the compilation of statistics. But of course, **all information is voluntary!**

The questionnaire has 4 pages **and takes about 10 minutes** to complete. There are 2 thematic blocks: 1. Defects & 2. Operating and heating cost bills. There are various questions or statements for each of these, which you should tick as appropriate (if something does not apply to you at all, e.g. questions about the 'playground' or you do not know the answer, simply leave the question out, i.e. do not tick anything).

For some fields, we would like you to provide specific information, in which case it will say 'please specify' and you can enter your answer in the text field. There is also space for 'comments' after each thematic block, where you can explain your answers if you wish, or add something that we have not yet thought of.

At the end there are a few more questions about MiNa and we would be delighted if you would answer them, too.

Thanks 😊

**Please put the completed questionnaire in the mailbox of \_\_\_\_\_, send it as a scan or photo to [mina@lirasol.de](mailto:mina@lirasol.de), or bring it to a meeting of the tenant initiative.**

House (street+number): \_\_\_\_\_

Floor: \_\_\_\_\_

Name (optional): \_\_\_\_\_

### **Thematic block 1: Defects**

<b>Defects in the apartment</b>		
① Mould	Yes <input type="checkbox"/>	No <input type="checkbox"/>
② Leaky windows (moisture, mould, heat/cold)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
③ Leaky flat entrance door (sound/odour insulation)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
④ Cracks in the masonry	Yes <input type="checkbox"/>	No <input type="checkbox"/>
⑤ Is there a legionella contamination?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

<b>Defects in the living environment (house, stairwell, cellar)</b>			
⑥ Cracks in the masonry		Yes <input type="checkbox"/>	No <input type="checkbox"/>
⑦ Run-down stairwell (plaster/paint peeling, damaged banisters, etc.)		Yes <input type="checkbox"/>	No <input type="checkbox"/>
⑧ Is cleaning carried out regularly?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
⑨ The lift works	Reliably <input type="checkbox"/>	Most of the time <input type="checkbox"/>	Rarely <input type="checkbox"/>
⑩ Has there ever been an asbestos removal in the house?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
⑪ Are the walkways broken?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
⑫ Are there any dangerous defects on the playground?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- If yes, which? (please specify) _____			
⑬ Is the playground clean?	Reliably <input type="checkbox"/>	Most of the time <input type="checkbox"/>	Rarely <input type="checkbox"/>

**Comments:**

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## Thematic block 2: Operating and heating cost bills

Operating bills			
⑭ Have there been any increases or demands for additional payments?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- If yes, how much was the last increase? (optional) Please specify (in percent or): _____			
⑮ Were there any errors/inconsistencies in the billing?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- If yes, how often?		Once <input type="checkbox"/>	Several times <input type="checkbox"/>
- If several times, how often? (please specify) _____			
- What errors/inconsistencies were in the billing? (please specify) _____ _____			
⑯ I filed an objection.		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- If yes, how did Adler react?		Cooperative <input type="checkbox"/>	Disapproving <input type="checkbox"/>
			Not at all <input type="checkbox"/>
⑰ I filed a lawsuit.		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- Successful?		Yes <input type="checkbox"/>	No <input type="checkbox"/>

Heating cost bills			
⑱ Have there been any increases or demands for additional payments?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- If yes, how much was the last increase? (optional) Please specify (in percent or): _____			
⑲ Were there any errors/inconsistencies in the billing?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- If yes, how often?		Once <input type="checkbox"/>	Several times <input type="checkbox"/>
- If several times, how often? (please specify) _____			
- What errors/inconsistencies were in the billing? (please specify) _____ _____			
⑳ I filed an objection.		Yes <input type="checkbox"/>	No <input type="checkbox"/>
- If yes, how did Adler react?		Cooperative <input type="checkbox"/>	Disapproving <input type="checkbox"/>
			Not at all <input type="checkbox"/>

② I filed a lawsuit.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
- Successful?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Comments:

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### Questions about the tenant initiative

② I'm interested in participating in collective actions.		
- defects	Yes <input type="checkbox"/>	No <input type="checkbox"/>
- operating & heating cost bills	Yes <input type="checkbox"/>	No <input type="checkbox"/>
③ I agree to be contacted by the contact person of my house. (I can object to this at any time.)		
- in person (name required)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
- by phone /by message* Nr.: _____	Yes <input type="checkbox"/>	No <input type="checkbox"/>

\* The telephone number is saved exclusively by the contact person. Nobody else has access to it.

Comments:

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**Thank you very much!**